

## : : DOG BOARDING : :

A 50% deposit is required at the time of booking to secure the reservation. The boarding spot will only be confirmed once the deposit is received. If the booking is canceled or changed with less than two weeks' notice, the deposit will not be refunded. If the boarding dates cannot be successfully changed, the deposit will also not be refunded. Other situations will be handled at the discretion of the store, and the store reserves the final decision.

We accommodate both cats and dogs for boarding. If there are dogs staying with us, after business hours (6PM to 9AM the next day), the cats and dogs will share the same room, but each pet has its own designated space and will not come into contact with each other.

During business hours, the dogs will stay in the outdoor shared area.

### : : POLICY : :

[https://www.ipetgrooming.co/\\_files/ugd/ab75e3\\_aaecd514760542008a0c1063b28cf2e4.pdf](https://www.ipetgrooming.co/_files/ugd/ab75e3_aaecd514760542008a0c1063b28cf2e4.pdf)

The infographic is divided into two main sections. The left section has a white background with yellow and blue wavy borders. It features three dog categories: a brown dachshund for 'SMALL DOG 0-10KG \$60/ Night', a group of three tan dogs for 'MEDIUM DOG 11-20KG \$70/ Night', and a pink cloud-shaped box stating 'WE DO NOT ACCEPT DOGS THAT:' followed by a bulleted list: '• HAVE SEPARATION ANXIETY OR SELF-HARMING TENDENCIES', '• EXHIBIT AGGRESSIVE BEHAVIOR TOWARDS OTHER DOGS OR PEOPLE', and '• BARK EXCESSIVELY'. Below this is a yellow box with a dog's head illustration and text: 'A 50% DEPOSIT IS REQUIRED AT THE TIME OF BOOKING TO SECURE THE RESERVATION. THE BOARDING SPOT WILL ONLY BE CONFIRMED ONCE THE DEPOSIT IS RECEIVED.' The right section has a solid yellow background. It features a blue bone-shaped logo with 'I-PET HOTEL' in yellow, and a yellow archway with the text 'WE LOVE YOU & YOUR DOG' above an illustration of a beagle.

**SMALL DOG**  
0-10KG  
\$60/ Night

**MEDIUM DOG**  
11-20KG  
\$70/ Night

**WE DO NOT ACCEPT DOGS THAT:**

- HAVE SEPARATION ANXIETY OR SELF-HARMING TENDENCIES
- EXHIBIT AGGRESSIVE BEHAVIOR TOWARDS OTHER DOGS OR PEOPLE
- BARK EXCESSIVELY

**A 50% DEPOSIT IS REQUIRED AT THE TIME OF BOOKING TO SECURE THE RESERVATION. THE BOARDING SPOT WILL ONLY BE CONFIRMED ONCE THE DEPOSIT IS RECEIVED.**

**I-PET HOTEL**

**WE LOVE YOU & YOUR DOG**

## BOARDING SERVICES



- DAILY BASIC GROOMING: BRUSHING, WIPING PAWS, AND CLEANING THEIR BOTTOM, ETC.
- 30 MINUTES OF OUTDOOR ACTIVITY ON A LEASH EACH DAY
- GROUP ACTIVITIES AND TREAT TIME DURING OPERATING HOURS
- 24-HOUR AIR CONDITIONING AND INDEPENDENT CCTV MONITORING

## CHECK-IN REQUIREMENTS

- COMPLETE VACCINATION RECORDS AND REGULAR DEWORMING
- NO SKIN DISEASES OR OTHER HEALTH ISSUES TO ENSURE THE WELL-BEING OF OTHER DOGS
- MUST BE TRAINED TO USE PEE PADS AND GO OUTSIDE FOR BATHROOM NEEDS (IF THE DOG HAS TERRITORY ISSUES, WE WILL PUT A DIAPER ON THEM)
- PLEASE BRING YOUR OWN DOG FOOD, SUPPLIES, AND DAILY TREATS

**A BATH MUST BE COMPLETED BEFORE CHECK-IN**

**IF THE BOARDING PERIOD EXCEEDS THREE WEEKS, WE REQUIRE GROOMING EVERY TWO WEEKS.**

## CONTACT US

 UPPER MOUNT GRAVATT



### :: Boarding Discounts ::

- Enjoy a 10% discount for boarding stays of 14 nights or more (regular price applies for stays under 14 nights).
- If your pet is bathed every two weeks during their stay, you will receive a 10% discount (the grooming service before the boarding check-in will be charged at regular price).
- You can also enjoy a 10% discount on grooming services on the day your pet checks out (customers can choose whether they want grooming services).

### :: Environment Photos and Videos ::

After 6PM, when the business closes, your dog will stay in the cage. The next morning at 9:00 AM, they'll come out to play in the shared area.



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:: Daytime Activity Area ::



- 30 minutes of outdoor activity on a leash each day -

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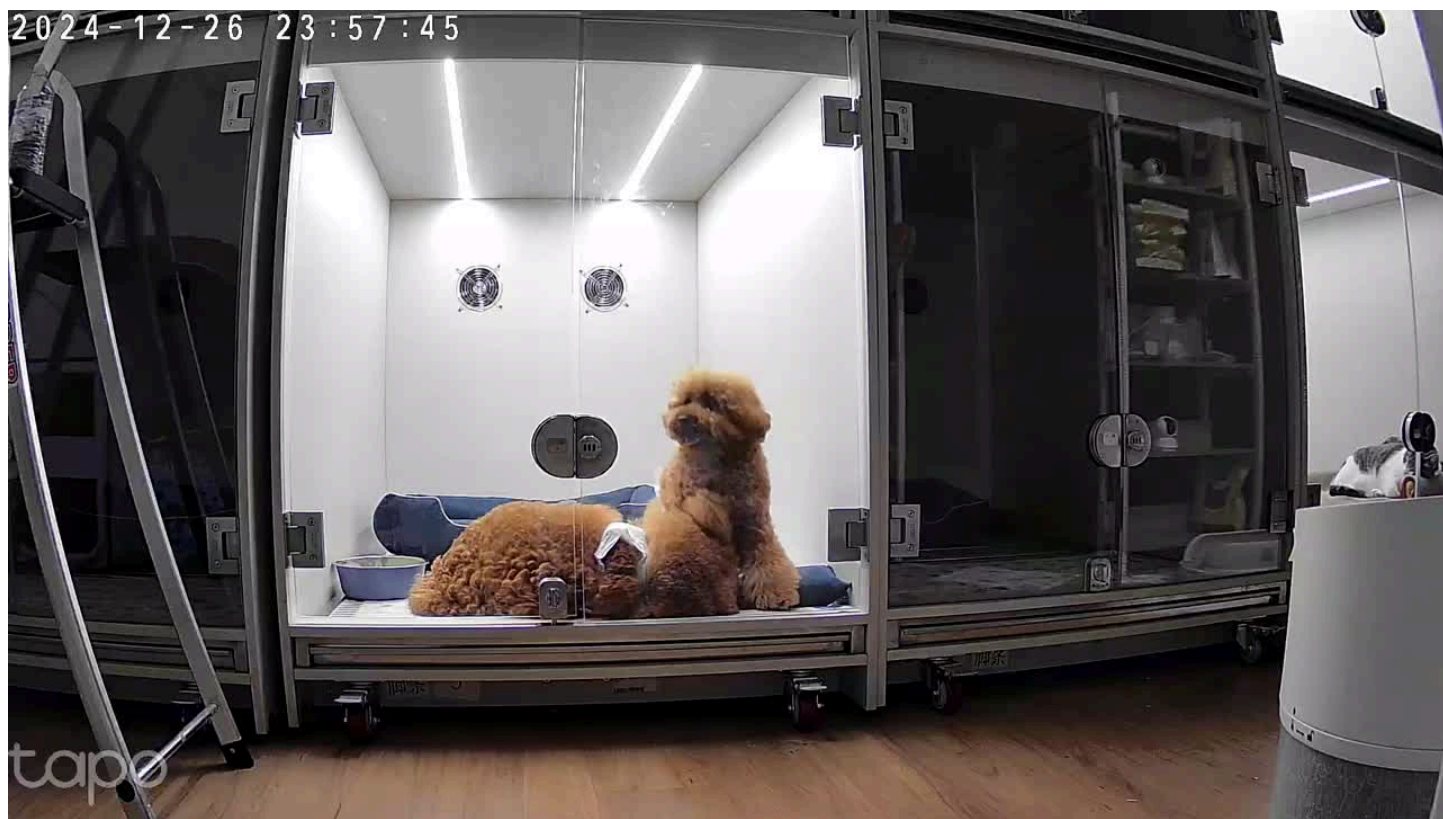
Before check-in, you'll need to download a camera app. We will then share a link with you, and after 6 PM, you'll be able to monitor your dog anytime through the camera. \* We will also send you photos and videos! \*

**So both we and you can observe your cat's situation from 6 PM to 9 AM the next day.**

**If anything happens, we will come back immediately.**



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\* We will also send you photos and videos! \*

